| 1  | Introduced by Committee on Economic Development, Housing and General          |
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| 2  | Affairs   |
| 3  | Date:   |
| 4  | Subject: Commerce and trade; consumer protection                              |
| 5  | Statement of purpose of bill as introduced: This bill proposes to adopt       |
| 6  | miscellaneous consumer protection provisions relating to residential          |
| 7  | construction contracts, escrow account analyses, and fantasy sports contests. |
|    |   |
| 8  | An act relating to miscellaneous consumer protection provisions               |
| 9  | It is hereby enacted by the General Assembly of the State of Vermont:         |
| 10 | * * * Residential Construction Contracts * * *                                |
| 11 | Sec. 1. 9 V.S.A. chapter 102 is amended to read:                              |
| 12 | CHAPTER 102. CONSTRUCTION CONTRACTS   |
| 13 | § 4001. DEFINITIONS   |
| 14 | As used in this chapter:  |
| 15 | (1) "Contractor" means a person or entity which contracts with an owner       |
| 16 | to perform work, or provide materials or machinery necessary to perform work  |
| 17 | on real property.   |
| 18 | (2) "Work" means:   |
| 19 | (A) to build, alter, repair, or demolish any improvement on,                  |
| 20 | connected with, or on or beneath the surface of any real property, or to      |

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| 1  | excavate, clear, grade, fill, or landscape any real property or to construct     |
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| 2  | driveways, private roadways, highways and bridges, drilled wells, septic,        |
| 3  | sewage systems, utilities, including trees and shrubbery, or to furnish          |
| 4  | materials, for any of such purposes, or to perform any labor upon real property: |
| 5  | and."Work" also includes   |
| 6  | (B) to provide any design or other professional or skilled services              |
| 7  | rendered by architects, engineers, land surveyors, landscape architects, and     |
| 8  | construction managers.   |
| 9  | (3) "Owner" means a person or entity having an interest in real property         |
| 10 | on which work is performed, if the person or entity has agreed to or requested   |
| 11 | such work. "Owner" includes successors in interest of the owner and agents of    |
| 12 | the owner acting within their authority. "Owner" shall also include the State of |
| 13 | Vermont and instrumentalities and subdivisions of the State of Vermont           |
| 14 | including municipalities and school districts having an interest in such real    |
| 15 | property.  |
| 16 | (4) "Real property" means real estate, including lands, leaseholds,              |
| 17 | tenements and hereditaments, and improvements placed thereon.                    |
| 18 | (5) "Construction contract" means any agreement, whether written or              |
| 19 | oral, to perform work on any real property located within the State of Vermont.  |
| 20 | (6) "Subcontractor" means any person or entity which has contracted to           |
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perform work, or provide materials or machinery necessary to perform work

| 1  | for a contractor or another subcontractor in connection with a construction  |
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| 2  | contract.  |
| 3  | (7) "Delivery" means receipt by addressee, including first class,            |
| 4  | registered, or certified mail, hand delivered or transmitted by facsimile    |
| 5  | machine. Mail, properly addressed, shall be deemed delivered three days from |
| 6  | the day it was sent.   |
| 7  | (8) "Billing period" means the period agreed to by the parties or, in the    |
| 8  | absence of an agreement, the calendar month within which work is performed.  |
| 9  | (9) "Residential home improvement contract" means a contract between         |
| 10 | a contractor and an owner for work on residential real estate where the      |
| 11 | estimated value of the work and materials exceeds \$5,000.00.                |
| 12 | (10) "Residential real estate" means a residential structure with one to     |
| 13 | four dwelling units and the real property on which it is constructed.        |
| 14 | * * *  |
| 15 | § 4010. RESIDENTIAL HOME IMPROVEMENT CONTRACTS                               |
| 16 | (a) Writing required. A residential home improvement contract, and any       |
| 17 | amendment to the contract, shall be in writing.                              |
| 18 | (b) Required provisions. A residential home improvement contract shall       |
| 19 | include the following:   |
| 20 | (1) Contract price. One of the following provisions for the price of         |
| 21 | the contract:  |

| 1  | (A) a maximum price for all work and materials;                                   |
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| 2  | (B) a statement that billing and payment will be made on a time and               |
| 3  | materials basis, not to exceed a maximum price; or                                |
| 4  | (C) a statement that billing and payment will be made on a time and               |
| 5  | materials basis and that there is no maximum price.                               |
| 6  | (2) Work dates. A start date and a completion date for work.                      |
| 7  | (3) Scope of work. A description of the work to be performed and a                |
| 8  | description of the materials to be used.  |
| 9  | (4) Warranty. A provision that reads: "In addition to any other                   |
| 10 | warranties agreed to by the parties, the contractor warrants that his or her work |
| 11 | is free from faulty materials and is performed in a skillful manner according to  |
| 12 | the standards of the building code applicable for this location or to a higher    |
| 13 | standard agreed to by the parties."   |
| 14 | (5) Change order.   |
| 15 | (A) Unless a residential home improvement contract specifies that                 |
| 16 | billing and payment will be made on a time and materials basis and that there     |
| 17 | is no maximum price, subject to subdivision (5)(B) of this subsection, a          |
| 18 | provision that the contractor shall not perform any work or procure materials in  |
| 19 | excess of the maximum price of the contract without prior written approval of     |
| 20 | the owner.  |

| 1  | (B) The contract may provide that an owner can approve a change                  |
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| 2  | order verbally, provided that the owner and contractor shall memorialize the     |
| 3  | approval in a writing within three days of the approval.                         |
| 4  | (c) Down payment. Unless a residential home improvement contract                 |
| 5  | specifies that billing and payment will be made on a time and materials basis    |
| 6  | and that there is no maximum price, the contract may require a down payment      |
| 7  | of up to one-third of the maximum price of the contract, or the price of         |
| 8  | materials, whichever is greater.   |
| 9  | (d) Enforcement and remedies.  |
| 10 | (1) A person who violates a provision of this chapter commits an unfair          |
| 11 | and deceptive act in commerce in violation of section 2453 of this title.        |
| 12 | (2) The Attorney General has the same authority to adopt regulations,            |
| 13 | conduct civil investigations, enter into assurances of discontinuance, and bring |
| 14 | civil actions as is provided under subchapter 1 of this chapter.                 |
| 15 | * * * Home Loan Escrow Account Analysis * * *                                    |
| 16 | Sec. 2. 8 V.S.A. § 10404 is amended to read:                                     |
| 17 | § 10404. HOME LOAN ESCROW ACCOUNTS   |
| 18 | * * *  |
| 19 | (g)(1) Upon notice from a borrower that his or her property tax bill has         |
| 20 | been revised, the lender shall review the property tax bill and upon verifying   |
| 21 | that it has been revised since the date of the last escrow account analysis, the |

| 1  | lender shall, within 30 days of receiving notice from the borrower, conduct a       |
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| 2  | new escrow account analysis and recalculate the borrower's monthly escrow           |
| 3  | payment accordingly.  |
| 4  | (2) The lender shall provide annually, or upon request of the borrower,             |
| 5  | financial statements relating to the borrower's escrow account in a manner and      |
| 6  | on a form approved by the Commissioner at least annually, and whenever an           |
| 7  | escrow account analysis is conducted or a borrower requests such information.       |
| 8  | The lender shall not charge the borrower for the preparation and transmittal of     |
| 9  | such statements.  |
| 10 | * * *   |
| 11 | * * * Fantasy Sports Contests * * *   |
| 12 | Sec. 3. 9 V.S.A. chapter 116 is added to read:                                      |
| 13 | CHAPTER 116. FANTASY SPORTS CONTESTS  |
| 14 | § 4185. DEFINITIONS   |
| 15 | As used in this chapter:  |
| 16 | (1) "Computer script" means a list of commands that can be executed by              |
| 17 | a program, scripting engine, or similar mechanism that a fantasy sports player      |
| 18 | can use to automate participation in a fantasy sports contest.                      |
| 19 | (2) "Confidential fantasy sports contest information" means nonpublic               |
| 20 | information available to a fantasy sports operator that relates to a fantasy sports |
| 21 | player's activity in a fantasy sports contest and that, if disclosed, may give      |

| 1  | another fantasy sports player an unfair competitive advantage in a fantasy       |
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| 2  | sports contest.  |
| 3  | (3) "Fantasy sports contest" means a virtual or simulated sporting event         |
| 4  | governed by a uniform set of rules adopted by a fantasy sports operator in       |
| 5  | which:   |
| 6  | (A) a fantasy sports player may earn one or more cash prizes or                  |
| 7  | awards, the value of which a fantasy sports operator discloses in advance of the |
| 8  | contest;   |
| 9  | (B) a fantasy sports player uses his or her knowledge and skill of               |
| 10 | sports data, performance, and statistics to create and manage a fantasy sports   |
| 11 | team;  |
| 12 | (C) a fantasy sports team earns fantasy points based on the sports               |
| 13 | performance statistics accrued by individual athletes or teams, or both, in real |
| 14 | world sporting events;   |
| 15 | (D) the outcome is determined by the number of fantasy points                    |
| 16 | earned; and  |
| 17 | (E) the outcome is not determined by the score, the point spread, the            |
| 18 | performance of one or more teams, or the performance of an individual athlete    |
| 19 | in a single real world sporting event.   |

| 1  | (4) "Fantasy sports operator" means a person that offers to members of      |
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| 2  | the public the opportunity to participate in a fantasy sports contest for   |
| 3  | consideration.  |
| 4  | (5) "Fantasy sports player" means an individual who participates in a       |
| 5  | fantasy sports contest for consideration.                                   |
| 6  | § 4186. CONSUMER PROTECTION   |
| 7  | (a) A fantasy sports operator shall adopt commercially reasonable policies  |
| 8  | and procedures to:  |
| 9  | (1) prevent participation in a fantasy sports contest he or she offers to   |
| 10 | the public with a cash prize of \$5.00 or more by:                          |
| 11 | (A) the fantasy sports operator;  |
| 12 | (B) an employee of the fantasy sports operator or a relative of the         |
| 13 | employee who lives in the same household; or                                |
| 14 | (C) a professional athlete or official who participates in one or more      |
| 15 | real world sporting events in the same sport as the fantasy sports contest; |
| 16 | (2) prevent the disclosure of confidential fantasy sports contest           |
| 17 | information to an unauthorized person;                                      |
| 18 | (3) require that a fantasy sports player is 18 years of age or older, and   |
| 19 | verify the age of each player using one or more commercially available      |
| 20 | databases, which government and business regularly use to verify and        |
| 21 | authenticate age and identity;  |

| 1  | (4) limit and disclose to prospective players the number of entries a                |
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| 2  | fantasy sports player may submit for each fantasy sports contest;                    |
| 3  | (5) limit a fantasy sports player to not more than one username or                   |
| 4  | account;   |
| 5  | (6) segregate player funds from operational funds, or maintain a reserve             |
| 6  | in the form of cash, cash equivalents, payment processor receivables, payment        |
| 7  | processor reserves, an irrevocable letter of credit, a bond, or a combination        |
| 8  | thereof in an amount that equals or exceeds the amount of deposits in fantasy        |
| 9  | sports player accounts, for the benefit and protection of fantasy sports player      |
| 10 | funds held in their accounts; and  |
| 11 | (7) notify fantasy sports players that winnings of a certain amount may              |
| 12 | be subject to income taxation.   |
| 13 | (b) A fantasy sports operator shall have the following duties:                       |
| 14 | (1) The operator shall provide a link on its website to information and              |
| 15 | resources addressing addiction and compulsive behavior and where to seek             |
| 16 | assistance with these issues in Vermont and nationally.                              |
| 17 | (2)(A) The operator shall enable a fantasy sports player to restrict                 |
| 18 | irrevocably his or her own ability to participate in a fantasy sports contest, for a |
| 19 | period of time the player specifies, by submitting a request to the operator         |
| 20 | through its website or by online chat with the operator's agent.                     |

| 1  | (B) The operator shall provide to a player who self-restricts his or her      |
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| 2  | participation information concerning:   |
| 3  | (i) available resources addressing addiction and compulsive                   |
| 4  | behavior;   |
| 5  | (ii) how to close an account and restrictions on opening a new                |
| 6  | account during the period of self-restriction;                                |
| 7  | (iii) requirements to reinstate an account at the end of the                  |
| 8  | period; and   |
| 9  | (iv) how the operator addresses reward points and account                     |
| 10 | balances during and after the period of self-restriction, and when the player |
| 11 | closes his or her account.  |
| 12 | (3) The operator shall provide a player access to the following               |
| 13 | information for the previous six months:                                      |
| 14 | (A) a player's play history, including money spent, games played,             |
| 15 | previous line-ups, and prizes awarded;  |
| 16 | (B) a player's account details, including deposit amounts, withdrawal         |
| 17 | amounts, and bonus information, including amounts remaining for a pending     |
| 18 | bonus and amounts released to the player.                                     |
| 19 | (c)(1) A fantasy sports operator shall contract with a third party to perform |
| 20 | an annual independent audit, consistent with the standards established by the |

| 1  | American Institute of Certified Public Accountants, to ensure compliance with |
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| 2  | the requirements in this chapter.   |
| 3  | (2) The fantasy sports operator shall submit the results of the               |
| 4  | independent audit to the Attorney General.                                    |
| 5  | (d) A fantasy sports operator shall not extend credit to a fantasy sports     |
| 6  | <u>player.</u>  |
| 7  | § 4187. FAIR AND TRUTHFUL ADVERTISING   |
| 8  | (a) A fantasy sports operator shall not depict in an advertisement to         |
| 9  | consumers in this State:  |
| 10 | (1) minors, other than professional athletes who may be minors;               |
| 11 | (2) students;   |
| 12 | (3) schools or colleges; or   |
| 13 | (4) school or college settings, provided that incidental depiction of         |
| 14 | nonfeatured minors does not violate this section.                             |
| 15 | (b) A fantasy sports operator shall not state or imply in an advertisement to |
| 16 | consumers in this State endorsement by:                                       |
| 17 | (1) minors, other than professional athletes who may be minors;               |
| 18 | (2) collegiate athletes;  |
| 19 | (3) colleges; or  |
| 20 | (4) college athletic associations.  |

| 1  | (c)(1) A fantasy sports operator shall include in an advertisement to            |
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| 2  | consumers in this State information concerning assistance available to problem   |
| 3  | gamblers, or shall direct consumers to a reputable source of that information.   |
| 4  | (2) If an advertisement is of insufficient size or duration to provide the       |
| 5  | information required in subdivision (1) of this subsection, the advertisement    |
| 6  | shall refer to a website or application that does prominently include such       |
| 7  | information.   |
| 8  | (d) A fantasy sports operator shall only make representations concerning         |
| 9  | winnings that are accurate, not misleading, and capable of substantiation at the |
| 10 | time of the representation. For purposes of this subsection, and advertisement   |
| 11 | is misleading it makes representations about average winnings without equally    |
| 12 | prominently representing the average net winnings of all players.                |
| 13 | § 4188. REGULATION: ENFORCEMENT  |
| 14 | (a) In addition to applicable requirements under Titles 11-11C for a foreign     |
| 15 | business organization to register with the Secretary of State, a fantasy sports  |
| 16 | operator shall pay a \$250.00 registration fee and register with the Attorney    |
| 17 | General on a form and pursuant to a process the Attorney General adopts for      |
| 18 | that purpose.  |
| 19 | (b) A person that violates a provision of this chapter commits an unfair and     |
| 20 | deceptive act in commerce in violation of section 2453 of this title.            |

| 1  | (c) The Attorney General has the authority to adopt regulations to            |
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| 2  | implement the provisions of this chapter and to conduct civil investigations, |
| 3  | enter into assurances of discontinuance, and bring civil actions as provided  |
| 4  | under subchapter 1 of chapter 63 of this title.                               |
| 5  | § 4189. EXEMPTION   |
| 6  | The provisions of 13 V.S.A. chapter 51, relating to gambling and lotteries,   |
| 7  | shall not apply to a fantasy sports contest.                                  |
| 8  | § 4190. ANNUAL ASSESSMENT   |
| 9  | (a) A fantasy sports operator shall pay six percent of its annual net revenue |
| 10 | to the Office of the Attorney General for deposit in the General Fund.        |
| 11 | (b) As used in this section, "annual net revenue" means the total amount of   |
| 12 | consideration received in the prior year by a fantasy sports operator from    |
| 13 | fantasy sports players in Vermont, less the amount of cash prizes, awards, or |
| 14 | cash equivalents that the fantasy sports operator paid in the prior year to   |
| 15 | fantasy sports players in Vermont. The amount of the annual net revenue shall |
| 16 | be determined by the annual independent audit carried out pursuant to         |
| 17 | subsection § 4186(c) of this title.   |
| 18 | * * * Effective Date * * *  |
| 19 | Sec. 4. EFFECTIVE DATE  |
| 20 | This act shall take effect on July 1, 2017.                                   |